| **Test Name** | | | UAT Service charges | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested:** | | | Charge room for service | | | |
| **Test Description:** | | | When a customer is checked out  Then system should not be allowed to charge services | | | |
| **Pre-conditions** | | | The main menu is displayed | | | |
| **Post-conditions** | | | Room must not be charged for services after checkout | | | |
| **Notes:** | | **Bug: All Service charges are reported as 0.00 when checking out** | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **FAIL** | | | | |
|  | **TEST STEP** | | | **EXPECTED TEST RESULTS** | P | F |
|  | Prompt to enter Room Id for record services | | | System should prompt to enter Room Id | P |  |
|  | Enter Room Id | | | User should be able to enter Room Id | P |  |
|  | Prompt to select service type | | | System should display types of Services to select | P |  |
|  | Enter service type | | | User should be able to enter service type | P |  |
|  | Prompt to enter cost | | | System should prompt user to enter cost | P |  |
|  | **Enter cost** | | | **User should be able to enter cost : $40.00** | P |  |
|  |  | | | System displays the service cost charged against room id | P |  |
|  | Prompt to enter room number for check out | | | User should be able to enter room number | P |  |
|  |  | | | **System should display the service charges against the room number. Service type : $40.00** |  | F |